

## Letter of the Minister of State Owned Enterprises number S-336/MBU/05/2020 regarding the Anticipation of the New Normal Scenario of State Owned Enterprises

Issued on 15<sup>th</sup> of May 2020

The SOEs Minister conveys the following to all Executive Directors of State Owned Enterprises:

1. Contribution from all elements of this nation that includes State Owned Enterprises (SOEs) to support the strategic actions of the Government in handling the COVID-19 pandemic.
2. In order to anticipate The New Normal scenario in SOEs earlier, we hereby ask You to do the following:
  - a. Every SOE is obliged to form COVID-19 Handling Task Force with particular focus on anticipating The New Normal Scenario.
  - b. Every SOE is obliged to create a COVID-19 Handling Protocol, especially but not limited to human capital & culture, process & technology, as well as customers, distributors, partners and other stakeholders (business continuity).
  - c. Every COVID-19 Handling Task Force of SOE, as mentioned in number 2 article a, to create a timeline of The New Normal scenario implementation, based on the regulation of SOE Ministry, command of related Ministries/Agencies (especially National Board of Disaster Mitigation and the Ministry of Health) as well as the uniqueness of each cluster/sector and or region.
  - d. Every SOE to promote the campaign on optimism to face The New Normal, by using the hashtag #CovidSafe BUMN in every momentum/media that is relevant, while keep being discipline in the implementation of COVID-19 Handling Protocol.
3. Monitoring and evaluation on the implementation of The New Normal scenario in each SOE become the responsibility of Executive Director, and to be reported regularly to the related Vice Minister of SOE.

**Attachment**

Phase of “#CovidSafe BUMN” recovery action is done gradually with this planned Timeline:				
Phase 1 – May 25	Phase 2 – June 1	Phase 3 – June 8	Phase 4 – June 29	Phase 5 – July 13 & 20
<p><b>General Guidelines</b></p> <ul style="list-style-type: none"> <li>Releasing the protocol for the protection of employees, customers, suppliers, business partners and other stakeholders (social distancing, mask, hygiene, etc.).</li> <li>Employees under 45 years old will return to office, while those over 45yo will Work-From-Home based on operational restriction.</li> <li>Tracking employee condition</li> <li>Affected employee management</li> </ul> <p><b>Industry &amp; Service Sector</b></p> <ul style="list-style-type: none"> <li>Limited opening of branch services and arranging attendance hours.</li> <li>Limitation on capacity</li> <li>Opening of factories/processing/power plants/hotels with shifting system &amp; limitation on in-office employee</li> <li>Mall may not be opened</li> <li>Gathering is prohibited</li> </ul> <p><b>Health Service Sector</b> Fully operating based on the capacity of their health system.</p>	<p><b>Retail sector</b></p> <ul style="list-style-type: none"> <li>Malls and retail stores may be opened</li> <li>Restaurants in retail stores and hotels may be opened</li> <li>Limitation on the number of visitors and opening hours</li> </ul> <p><b>Industry &amp; Service sector</b></p> <ul style="list-style-type: none"> <li>Keeping Phase 1 condition</li> <li>May gather in outdoor area with people distance provision (2m) and maximum area capacity of 20 people. In-out people flow management to avoid crowd.</li> </ul>	<p><b>Tourism sector</b></p> <ul style="list-style-type: none"> <li>Opening of tourism sites</li> <li>Online ticket and scanning system</li> <li>In-site service with minimum physical contact</li> <li>Limited number of visitor</li> <li>Social distancing, mask, and no visitor crowd</li> </ul> <p><b>Education sector</b></p> <ul style="list-style-type: none"> <li>Opening of education sites (universities &amp; training centres).</li> <li>Arrangement on the number of students and attendance hours using shift system based on the safe distance &amp; room capacity.</li> </ul> <p><b>Industry &amp; Service sector</b> Based on Phase 2</p>	<p>Opening of economic activities for all sectors under the condition in Phase 3 with additional evaluation on:</p> <ul style="list-style-type: none"> <li>Adding operational capacity toward normal scale with strict health protocol and obeying the pandemic transmission criteria in each region as well as corona suspect in the region.</li> <li>Gradual opening of restaurants, cafés, health facilities, while maintaining strict health protocol.</li> <li>Opening of praying facilities while keeping strict health protocol intact.</li> <li>Business travel based on priority and urgency</li> <li>Outdoor activities with strict health protocol.</li> </ul>	<p>Evaluation on Phase 4 for all sectors and the opening of other places or economic activities toward normal scale.</p> <p>The beginning of August to operate all sectors normally while maintaining strict health and hygiene protocol.</p>
Every SOE is asked to adjust based their own context				