

**MINISTRY OF HEALTH OF THE REPUBLIC OF INDONESIA
DIRECTORATE GENERAL OF THE PREVENTION AND HANDLING OF DISEASES
CLASS I PORT HEALTH OFFICE OF SOEKARNO-HATTA**

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Number : SR.03.04/1/2396/2020 May 25, 2020
Attachment : one file
Matter : Conveyance of Health Protocols for International Arrivals

To.

The Management of Airlines that Serves International Flight
at Soekarno-Hatta Airport and Halim Perdanakusuma Airport

We hereby forward you the Letter from the Minister of Health of the Republic of Indonesia Number PM.03.01/Menkes/338/2020 dated May 22, 2020 regarding the Handling of the Return of Indonesian Citizens (WNI) and Arrival of Foreign Citizens (WNA) from Abroad at Soekarno-Hatta Airport and Juanda Airport.

In accordance with the letter, we hereby convey the following matters:

1. For WNI and WNA who bring a valid negative PCR test result for the Corona Virus Disease 2019 (COVID-19), additional medical examination (temperature, pulse, oxygen saturation, observation of symptoms, and interview/Epidemiology Investigation) shall still be performed without the COVID-19 rapid test. The PCR test result will be validated, and Clearance/Health Permit from the Port Health Office (KKP) will be issued to continue the travel.
2. For WNI without a valid negative COVID-19 PCR test result, additional medical examination (temperature, pulse, oxygen saturation, observation of symptoms, and interview/Epidemiology Investigation), and the COVID-19 rapid test will be performed.
 - a. If the COVID-19 rapid test result is REACTIVE, referral will be made to the COVID-19 Emergency Hospital at the Athlete Homestead (*Wisma Atlit*).
 - b. If the COVID-19 rapid test result is NON-REACTIVE, swab test for PCR examination at Pademangan Quarantine Homestead will be performed.

Furthermore, the WNI will be quarantined at the Pademangan Quarantine Homestead (*Wisma Karantina Pademangan*) or Hotels (at cost) that have been appointed by the Quarantine Task Force.

3. For WNA that arrives without a Health Certificate (HC), or with a HC having validity period of over 7 (seven) days, or carrying a HC that does not prove a negative PCR test for COVID-19, then:
 - a. Additional medical examination shall still be performed, including the COVID-19 rapid test.
 - b. If the rapid test result is REACTIVE, or if the WNA has comorbid disease, or has one of the symptoms of respiratory diseases, then the WNA will be referred to a COVID-19 referral hospital.
 - c. If the rapid test result is NON-REACTIVE, quarantine and PCR examination will be conducted in the quarantine location/facility until the PCR result is issued, at the expense of the concerned WNA.

Attached herewith is the Letter from the Minister of Health as referred to herein.

Thank you for your attention and cooperation.

Head of Class I Port Health Office
of Soekarno-Hatta

(signed and stamped)

dr. Anas Ma'ruf, MKM
NIP. 197005202002121003

Attention to:

1. Director General of the Prevention and Handling of Diseases of the Ministry of Health of the Republic of Indonesia
2. Director of Health Surveillance and Quarantine of the Ministry of Health of the Republic of Indonesia
3. President Director of PT Angkasa Pura II
4. Commander of the COVID-19 Air Taskforce of Soekarno-Hatta Airport
5. Head of Authority of Area I of the Main Class at Soekarno-Hatta Airport
6. Executive General Manager (EGM) of PT Angkasa Pura II at Soekarno-Hatta Airport
7. Executive General Manager (EGM) of PT Angkasa Pura II at Halim Perdanakusuma Airport
8. District Military Command (Dandim) 0506 of Tangerang
9. Chief Police Officer of City Area (*Kapolresta*) of Soekarno-Hatta Airport
10. Head of Health Department of DKI Jakarta Province
11. Head of Health Department of Banten Province

Appendix to the Letter No: SR.03.04/1/2396/2020

To.

1. Station Manager of Garuda Indonesia Airlines at Soekarno-Hatta Airport
2. Station Manager of Citilink Airlines at Soekarno-Hatta Airport
3. Station Manager of Lion Group Airlines at Soekarno-Hatta Airport
4. Station Manager of Sriwijaya Group Airlines at Soekarno-Hatta Airport
5. Station Manager of Saudi Arabia Airlines at Soekarno-Hatta Airport
6. Station Manager of Emirates Air at Soekarno-Hatta Airport
7. Station Manager of Etihad Airways at Soekarno-Hatta Airport
8. Station Manager of Qatar Airways at Soekarno-Hatta Airport
9. Station Manager of China Southern Airlines at Soekarno-Hatta Airport
10. Station Manager of Cathay Pacific Airlines at Soekarno-Hatta Airport
11. Station Manager of Japan Airlines at Soekarno-Hatta Airport
12. Station Manager of China Airlines at Soekarno-Hatta Airport
13. Station Manager of Korean Air at Soekarno-Hatta Airport
14. Station Manager of Ethiopian Airlines at Soekarno-Hatta Airport
15. Station Manager of Vietnam Airlines at Soekarno-Hatta Airport
16. Station Manager of EVA Air at Soekarno-Hatta Airport
17. Station Manager of Thai Airlines at Soekarno-Hatta Airport
18. Station Manager of Singapore Airlines at Soekarno-Hatta Airport
19. Station Manager of Malaysian Airlines at Soekarno-Hatta Airport
20. Station Manager of Oman Air at Soekarno-Hatta Airport
21. Station Manager of Srilanka Air at Soekarno-Hatta Airport
22. Station Manager of KLM Royal Dutch at Soekarno-Hatta Airport
23. Station Manager of Qantas Airways at Soekarno-Hatta Airport
24. Station Manager of Turkish Airlines at Soekarno-Hatta Airport
25. Station Manager of Asiana Airlines at Soekarno-Hatta Airport
26. Station Manager of Kuwait Airways at Soekarno-Hatta Airport
27. Station Manager of All Nippon Airways at Soekarno-Hatta Airport
28. Station Manager of Philippine Airlines at Soekarno-Hatta Airport
29. Station Manager of Air China at Soekarno-Hatta Airport
30. Station Manager of Royal Brunei at Soekarno-Hatta Airport
31. Station Manager of Xiamen Air at Soekarno-Hatta Airport
32. Station Manager of Air Asia at Soekarno-Hatta Airport
33. Station Manager of Tiger Air at Soekarno-Hatta Airport
34. Operational Area Coordinator of Halim Perdana Kusuma
35. Manager of PT Gapura Angkasa Halim Perdana Kusuma
36. Manager of PT JAS Halim Perdana Kusuma

37. Station Manager of Citilink at Halim Perdanakusuma Airport
38. Station Manager of Batik Air at Halim Perdanakusuma Airport
39. Management of PT Indo Asia Ground Service at Halim Perdanakusuma Airport
40. Management of PT Suba Air at Halim Perdanakusuma Airport
41. Management of PT Pratitha Titian Nusantara at Halim Perdanakusuma Airport
42. Management of PT AFN Aviasi Indonesia at Halim Perdanakusuma Airport
43. Management of PT Kharisma Bahana Aviasi at Halim Perdanakusuma Airport
44. Management of PT Sari Rahayu Bio Mantara at Halim Perdanakusuma Airport
45. Management of PT Wira Adira Jasa at Halim Perdanakusuma Airport
46. Management of PT Adya Prima at Halim Perdanakusuma Airport
47. Management of PT Gatari Air Service at Halim Perdanakusuma Airport
48. Management of PT Jhonlin Air Transport at Halim Perdanakusuma Airport
49. Management of PT Nusantara Air Charter at Halim Perdanakusuma Airport
50. Management of PT Pelita Air Service at Halim Perdanakusuma Airport
51. Management of PT Transnusa Aviation Mandiri at Halim Perdanakusuma Airport
52. Management of PT Transwisata Prima Aviation at Halim Perdanakusuma Airport
53. Management of PT Travira Air at Halim Perdanakusuma Airport
54. Management of PT Tri-MG Intra Asia Airlines at Halim Perdanakusuma Airport
55. Management of PT Trigana Air Service at Halim Perdanakusuma Airport
56. Management of PT Enggang Air Service at Halim Perdanakusuma Airport

**MINISTER OF HEALTH
OF THE REPUBLIC OF INDONESIA**

Number : PM.03.01/Menkes/338/2020
Matter : Handling of the Return of Indonesian Citizens (WNI) and Arrival of Foreign Citizens (WNA) from Abroad at Soekarno-Hatta Airport and Juanda Airport

To:

1. The Head of Implementing Task Force for the Acceleration of Handling the Corona Virus Disease 2019 (COVID-19)
2. Head of Soekarno Hatta Airport Authority
3. Head of Juanda Airport Authority
4. Head of Port Health Office (KKP) Class I Soekarno Hatta
5. Head of Port Health Office (KKP) Class I Surabaya
6. Governor of Banten Province
7. Governor of East Java Province
8. Mayor of Tangerang
9. Regent of Sidoarjo

For the effectivity of prevention of the spread of the Corona Virus Disease 2019 (COVID-19) in the handling of the return of Indonesian Citizens (WNI) and the Arrival of Foreign Citizens (WNA) from abroad, herewith we communicate the steps for handling at Soekarno Hatta Airport and Juanda Airport, as follows:

1. For WNI/WNA who brings a health certificate proving a negative PCR examination result for the Corona Virus Disease 2019 (COVID-19):
 - a. Additional medical examination shall be performed except for Rapid Test or PCR.
 - b. If there are no diseases and/or risk factors found upon the medical examination, KKP issues a health clearance and Health Alert Card (HAC) to the concerned individual.

- c. Travel to their area of origin or destination may be continued, by bringing a travel paper from the local Task Force of Handling COVID-19, and always applying health protocols, including wearing masks during the travel.
 - d. Conduct self-quarantine at home/their respective residences for 14 (fourteen) days, implementing physical distancing, wearing masks, and applying Clean and Healthy Behavior (PHBS).
 - e. Health Clearance shall be submitted to the representatives of their countries to be forwarded to the local Health Department for monitoring during the self-quarantine period.
 - f. For WNI, health clearance shall be submitted to the local Neighborhood Unit/Community Unit (RT/RW), which shall then be forwarded to the local Health Center (*Puskesmas*) for the purpose of monitoring during the self-quarantine period at home.
 - g. For WNA, health clearance shall be submitted to the representatives of their countries to be forwarded to the local Health Department for monitoring to be conducted during the self-quarantine period.
 - h. In the event there is no representative of the country of the WNA in Indonesia or their destination, the WNA shall report to the local port health office at the destination for further monitoring by the regency/city department of health during the self-quarantine period.
2. For WNI who return without carrying a health certificate, or carrying a health certificate with a validity period of more than 7 (seven) days, or carrying a health certificate but not proving a negative PCR examination result for the Corona Virus Disease 2019 (COVID-19), shall be conducted additional medical examination including Rapid Test and/or PCR.
3. If it is possible to collect specimen for PCR examination at the entrance, then such WNI may temporarily wait at the prepared quarantine locations/facilities until the PCR examination results are issued. WNI with negative PCR test result for COVID-19 and found with no diseases and/or risk factors upon medical examination, then:
 - a. Health clearance shall be granted by health officers in quarantine facilities.
 - b. Health Alert Card (HAC) that has been given at the entrance shall be brought.
 - c. Travel to the area of origin or destination may be continued, by carrying a travel permit from the local Task Force of Handling COVID-19, and

- always applying health protocols, including wearing masks during the travel. Travelling to the area of origin may be facilitated by the government.
- d. Conduct self-quarantine at their respective homes for 14 (fourteen) days, implementing physical distancing, wearing masks, and applying Clean and Healthy Behavior (PHBS).
 - e. For WNI, health clearance shall be submitted to the local RT/RW, which shall then be forwarded to the local Puskesmas for monitoring to be conducted during the self-quarantine period at home.
4. If it is not possible to perform PCR examination at the entrance, Rapid Test examination shall be performed to the WNI.
 5. WNI with non-reactive Rapid Test result, then:
 - a. Shall be quarantined at the quarantine location/facilities prepared by the government or other parties.
 - b. National/Regional Task Force for the Acceleration of Handling COVID-19 or another party shall provide transport facilities from the entrance to the quarantine location/ facilities.
 - c. KKP still provides HAC to the person in concern.
 - d. Quarantine period continues until PCR test for the Corona Virus Disease 2019 (COVID-19) (if performed in the quarantine location/facilities) is negative, or the Rapid Test re-examination result on the 7th until the 10th day is non-reactive.
 6. WNI with reactive Rapid Test results or COVID-19 positive PCR examination result shall be referred to local Emergency Hospitals/Referral Hospitals by applying infectious disease referral protocol.
 7. For WNA who arrives without a health certificate, or with a health certificate having validity period of over 7 (seven) days, or carrying health certificate that does not prove negative COVID-19 PCR test result, then:
 - a. Additional medical examination shall still be performed, including the Rapid Test.
 - b. If the Rapid Test result is reactive, for WNA who have comorbidities or have symptoms of fever and/or one of the symptoms of respiratory disease, the concerned WNA will be referred to local Emergency Hospitals/Referral Hospitals while applying infectious disease referral protocol.

- c. If the Rapid Test result is non-reactive, quarantine and PCR examination will be conducted in the quarantine location/facility until the PCR result is issued, at the expense of the concerned WNA.

Thus we convey, thank you for your attention and cooperation.

Minister of Health,

(signed and stamped)

**Letjen TNI (Pur.) Dr. dr. TERAWAN AGUS PUTRANTO, Sp.Rad (K)
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